

**Listing of Claims:**

1. (Currently amended) In a computing device, a method for receiving recovery software from a network, comprising:

a user loading a removable memory media into said computing device, said removable memory media including a basic bootstrap and a browser capability that allows said computing device to communicate with a network location;

the computing device receiving an identifier from an input device;

the computing device transmitting said identifier to [a] said network location, said identifier being an attribute of a particular computing device; and

the computing device receiving recovery software from said network location based on said identifier, said recovery software including a software package installed during manufacturing of said computing device.

2. (Claim 2 is canceled)

3. (Previously presented) The method of claim 1 wherein said input device is a keyboard.

4. (Claim 4 is canceled)

5. (Original) The method of claim 1 wherein said identifier is a serial number of said computing device.

6. (Original) The method claim 1 wherein said network location is a web site available by way of an interface to the World Wide Web.

7. (Previously presented) The method of claim 1 wherein said software package includes customized software which is not part of a standard software package installed on a model of computing device.

8. (Original) The method of claim 1 further comprising receiving software which includes an updated version of said software package installed during manufacturing of said computing device.

9-28. (Claims 9- 28 are canceled.)

29. (Currently amended) A method of conducting software recovery of a computing device, the method comprising:

a user loading a removable memory media into said computing device, said removable memory media including a basic bootstrap and a browser capability that allows said computing device to communicate with a network location;

said computing device transmitting an identifier to [a] said network location, said identifier being an attribute of a particular computing device, said identifier being received from [a] said user operating an input device of said computing device;

receiving, by way of a server positioned at said network location, [an] said identifier ~~which originated at said computing device;~~

said server determining, based on said identifier, a software package previously installed on said computing device during manufacturing of said computing device; and

said computing device receiving recovery software from said network location, said recovery software including said software package installed during manufacturing of said computing device.